平等機會委員會工作一覽 **Equal Opportunities Commission Fact Sheet 2014/15**



年工作成果 Achievements in a year



69,700

學生觀看了 平等機會話劇 Students watched the EOC's equal opportunity plays



宣傳活動

Activities to promote equal opportunities



近Almost

1,700,000

全年瀏覽網站人次 People visited the EOC website during the year



超鍋 Over

\$1,366,000

資助50項社區計劃 Funding for 50 community projects

就有關四條反歧視條例 的投訴進行調查,並鼓勵 雙方透過調停解決紛爭

Investigate complaints lodged under the 4 antidiscrimination ordinances and encourage conciliation between parties in dispute



64%

調停成功率 Successful conciliation rate



超過Over

51,400

人士參與 平機會的培訓課程及講座 Participants attended the EOC's training and talks

就與歧視相關的 議題進行研究 及政策倡議 Conduct research on

issues relevant to discrimination and policy advocacy

推行教育活動

為受屈人士提供 法律協助 Provide legal assistance to aggrieved persons

檢討法例並提

供指引

Review legislation

and provide guidelines

約 About



\$4,112,000

為受歧視人士 取得的賠償金額 Compensation secured for complainants

和提供資源 Develop educational programmes and resources



超過Over

17,700

查詢數字 Enquiries received 716

獲處理投訴數字 Complaints handled



四條反歧視法例 Four anti-discrimination ordinances

> 《性別歧視條例》 Sex Discrimination Ordinance (SDO)

> > 《殘疾歧視條例》

Disability Discrimination Ordinance (DDO)

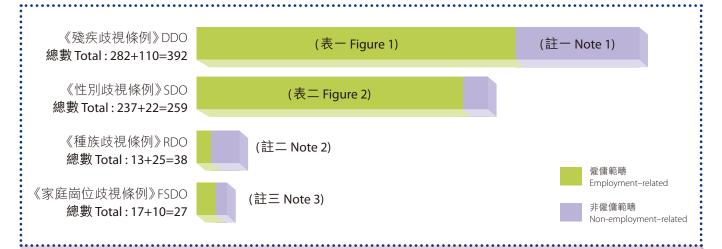
《家庭崗位歧視條例》 Family Status Discrimination Ordinance (FSDO)

> 《種族歧視條例》 Race Discrimination Ordinance (RDO)

平等機會委員會是香港一個法定機構, 負責執行反歧視條例。 我們的抱負是 建設一個沒有歧視、崇尚多元, 包容共濟的社會,人人共享平等機會。

A statutory body responsible for implementing the anti-discrimination ordinances in Hong Kong, the Equal Opportunities Commission aims to create a pluralistic and inclusive society free of discrimination, with no barriers to equal opportunity.

獲處理的投訴 Complaints Handled



註一: 110 宗非僱傭範疇的殘疾歧視投訴主要涉及提供貨品、設施或服務,或處所通道問題

Note 1: Of the 110 non-employment-related DDO complaints, the majority involved the provision of goods, facilities or services, or

access to premises

註二: 38 宗種族歧視投訴主要屬非僱傭範疇,當中主要涉及提供貨品、設施或服務方面的種族歧視

Note 2: Of the 38 RDO cases, the majority were non-employment-related and concerned the provision of goods, facilities or services

註三: 一如以往,在反歧視條例中,家庭崗位歧視條例的投訴個案為數最少

Note 3: As in previous years, FSDO cases made up the smallest portion of complaints filed under the anti-discrimination ordinances

表一 Figure 1



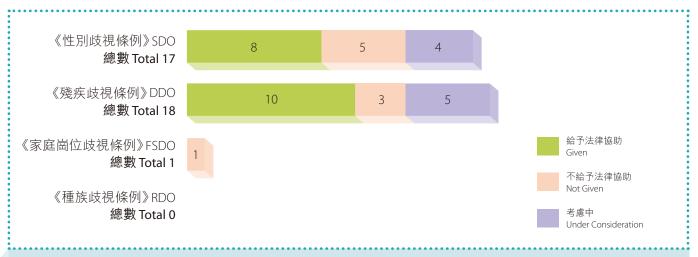
表二 Figure 2



法律協助 Legal Assistance

按條例分類的法律協助申請數字

Breakdown of Applications for Legal Assistance (by Ordinance)



給予法律協助的主要原因:

- 個案能就某些重要法律議題確立先例
- 可引起市民對香港常見歧視問題的關注,如 懷孕歧視及通道設施等問題
- 可推動制度改變,消除歧視

Main reasons for giving legal assistance:

- To establish a precedent on important legal issues
- To raise public awareness in areas of discrimination, which are still prevalent in Hong Kong, for example, pregnancy discrimination and accessibility of premises
- To encourage institutional changes to eliminate discrimination

不給予法律協助的主要原因:

- 證據不足,個案難以在法庭上獲勝訴
- 運用法律程序處理也無法達致有意義的結果

Main reasons for not giving legal assistance:

- The evidence is insufficient to support a good prospect for success in court
- No meaningful result can be achieved by way of legal proceedings

調停

- 調停的作用是讓各有關人士共同謀求辦法, 解決爭端。調停能找出令雙方滿意的共同基礎去解決爭端,使他們不再受爭執所困擾。
- 調停完全是自願性質的。調停過程中涉及的 一切資料均絕對保密,亦不會在訴訟時呈上 法庭。假如達成協議,各方所簽署的調停協 議書便是一份契約,具法律約束力。

Conciliation

- The purpose of conciliation is to bring the different parties together to look for ways to resolve the dispute. Conciliation looks for common ground to help resolve the matter to the satisfaction of both parties so that both can move beyond the dispute.
- Conciliation is completely voluntary. All information gathered in the
 conciliation process is kept confidential and is not made available to
 court proceedings. Should the parties concerned reach a settlement, the
 agreement signed by the parties is a contract and is legally binding.

和解條款 Settlement Terms

經調停方式或提供法律協助後的和解 條件:

- 金錢補償、聘用、復職、慈善捐贈
- · 福利補償、提供教育課程/培訓、提供貨品、服務及設施、改善及提供無障礙設施
- 撰寫推薦信、道歉、投訴人接受答辯人的解釋
- 修改政策/處事程序、承諾停止歧視行為、 限制某些行為、紀律處分

Settlement terms after conciliation or legal assistance:

- Monetary compensation; offers of employment; reinstatements; donations to charity
- Provision of benefits; provision of education programmes/training; provision of goods, services and facilities; improvements to facilities and accessibility
- Reference letters; apology; complainants accepting respondents' explanation
- Changes in policies/practices; undertaking to cease discriminatory practices; restrictions on future acts; disciplinary actions

主要報告 / 意見書 Key Reports / Submissions

發表四個研究/調查報告:

- 職場性騷擾及歧視 服務業員工的問卷調
- 香港工作間的歧視之研究
- 職場性騷擾及歧視一外籍家庭傭工的問卷 調查
- 性騷擾 學界問卷調查 2014

Released 4 Research Reports / Studies:

- Sexual Harassment and Discrimination in Employment Questionnaire Survey for Workers of Service Industries
- Study on Discrimination in the Workplace
- Sexual Harassment and Discrimination in Employment Questionnaire Survey for Foreign Domestic Workers
- Sexual Harassment Questionnaire Survey for Education Sector 2014

向聯合國及本港立法會呈交了七份建 議書:

- 就融合教育政策在香港的執行情況向聯合國 殘疾人權利委員會提交意見書
- 就香港政治及公共事務的平等參與情況向聯 合國人權事務高級專員辦事處提交意見書
- 就中華人民共和國香港特別行政區根據聯合 國《消除對婦女一切形式歧視公約》所作的 第三次報告分別向消除對婦女歧視委員會及 立法會政制事務委員會提交意見書
- 就《2014年婚姻(修訂)條例草案》向立法會 草案委員會提交意見書
- 就本港精神健康政策及服務向立法會衞生事 務委員會提交意見書
- 就推行融合教育的投訴處理機制及現行融合 教育制度為有精神問題學生提供的支援向立 法會教育事務委員會融合教育小組委員會提 交意見書
- 就自願醫保計劃及私營醫療機構規管的諮詢 文件作出回應

Made 7 submissions to the United Nations and Legislative **Council on various topics:**

- Submission to the UN Committee on The Rights of Persons with Disabilities on the implementation of integrated education in Hong Kong
- Submission to the UN Office of the High Commissioner for Human Rights on equal participation in political and public affairs in Hong Kong
- Submission to the UN Committee on the Elimination of All Forms of Discrimination against Women and the Legislative Council Panel on Constitutional Affairs respectively on the Third Report made by the HKSAR of the People's Republic of China under the UN Convention on Elimination of All Forms of Discrimination against Women
- Submission to the Legislative Council Bills Committee on the Marriage (Amendment) Bill 2014
- Submission to the Legislative Council Panel on Health Services on the mental health policy and services in Hong Kong
- Submission to the Legislative Council Panel on Education Subcommittee on Integrated Education on the mechanism for handling complaints about the implementation of integrated education, and support for students with mental illness under the existing integrated education system
- Response to the Consultation Documents on Voluntary Health Insurance Scheme and Regulation of Private Healthcare Facilities

財務報告 Financial Highlights

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	總收入*	港幣1億零653萬元
	Total Income *	HK\$106.53M
	總支出	港幣1億零430萬元
	Total Expenditure	HK\$104.30M
	盈餘	港幣 223 萬元
	Surplus	HK\$2.23M
	儲備(截至2014年4月1日)	港幣 1,879萬元
	Reserve Balance as at 1.4.2014	HK\$18.79M
	由收支結算表轉入	港幣 223 萬元
	Transfer from Statement of	HK\$2.23M
	Income and Expenditure	•
	儲備(截至2015年3月31日)	港幣 2,102 萬元
	Reserve Balance as at 31.3.2015	HK\$21.02M

總收入包括政府補助1億零387萬元及其他收入共266萬元。

Total income included Government subventions at HK\$103.87M and other income at HK\$2.66M.



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短訊查詢服務 SMS Enquiry Service: 6972566616538 (供聽障/有語言障礙人士使用 For people with hearing impairment/speech difficulties)



宣傳、培訓及公眾教育服務 Publicity, training and public education services HK\$34.42M

Policy support and research services

政策支援及研究服務

查詢、投訴及調停服務 Enquiries, complaints and conciliation services HK\$33.37M

HK\$16.69M 法律服務 Legal services HK\$19.82M





